For Nancy T., the promise of our name – Homeward Bound – has come true in the biggest way possible. Once homeless and struggling, Nancy recently bought her own home in Grass Valley.

"The embryo of my future was New Beginnings Center and the Next Key Apartments," says Nancy, an Air Force veteran who suffers the effects of brain trauma from an assault, Post-Traumatic Stress Disorder and other medical issues. "There's no better feeling than owning your own home," says Nancy, who looks forward to visits from her five daughters and three grandchildren at her 3-bedroom, 2-bath home. "I feel safe here.

As a resourceful single parent, Nancy says, she had been a realtor, sold Avon products and worked as a waitress to support her family during and after her eight years as an Air Force medic and drill sergeant. Health problems caught up after she spent a year caring for her father in Oklahoma, taking most of her savings. She arrived at Homeward Bound after a year of living in Bay Area hostels while she sought medical help from the veterans’ hospital in San Francisco.

'I had an attitude about homelessness, like many people, because I didn't understand," she says. "When I got into the shelter, I listened to stories from people. Crappy things happened to them through no fault of their own. They were a lot like me.

After Homeward Bound opened the Next Key Apartments in 2008, Nancy was an early resident in our community of 29 studio apartments. "It's a stepping stone out of homelessness," she says. "You have support from counselors, a cafeteria, someone to point to resources." During two years there, she attended art and design classes at Indian Valley College to update her skills, which had been eclipsed by new technology since she attended college in Florida.

Nancy moved to a Novato apartment but plunged into a second crisis when incorrectly listed property as undervalued. With a well-researched bid, Nancy bought the house in February. "When I first came to New Beginnings Center, I felt like an egg cracked on a sidewalk, completely vulnerable," she says. "Thanks to Homeward Bound, I was able to maintain my dignity during the darkest time of my life. And because of that, I also was able to keep my dream of buying my own home in California.

Two struggling families will gain a temporary home in a proposal by the Dominican Sisters of San Rafael, who want to establish a transitional housing program in partnership with Homeward Bound of Marin. The proposal would convert a portion of Our Lady of Lourdes Convent in San Rafael for two single parents with children under 8 years old. Homeward Bound would provide all support services, with the program set to close after two years.

Sister Maureen McNerney, Proressor General, says the convent plans to remodel an unused wing of the building known as "the yellow hallway" to add a kitchen. Service to vulnerable people as an expression of social justice is a vital part of the 167-year-old order.

"We're excited about this possibility because we think it's important to think globally, but act locally," Sister Maureen says. "We know housing is a big need and we want to share our resources with the community.

City planning and zoning officials have approved the proposal, with a final hearing before the San Rafael City Council set for mid-May.

City officials and the Dominican Sisters have received dozens of letters and comments about the innovative plan, with many in support.

"We've been thrilled to collaborate with the sisters, who have a longstanding commitment to justice and equity," says Mary Kay Sweeney, Executive Director at Homeward Bound. "We've been really encouraged to see people coming out to support this proposal.

Homeward Bound serves an average of 200 people per year in its family programs, with 84 percent of departing families last year headed to stable housing. Residents for the Dominican housing would be chosen from those currently in our shelter programs. Our staff would provide support services, helping tenants tackle challenges in restarting their education, finding employment, addressing medical needs or securing child care. Rent would be paid to Homeward Bound, which will maintain the units.

If approved in May, the convent could welcome families this summer, says Kate Martin, Development and Communications Manager for the Dominican Sisters. "Everything is dependent on the outcome of this hearing," she says. "We're excited about this possibility because we think it's important to think globally, but act locally.

"Thanks to Homeward Bound, I was able to maintain my dignity during the darkest time of my life. And because of that, I also was able to keep my dream of buying my own home in California.

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SPRING/SUMMER 2017
188 N. Hamilton Parkway
Novato, CA 94949

Nancy T. Goes from Homelessness to Homeowner

Dominican Sisters Propose Housing for Families

Thanks to Homeward Bound, I was able to maintain my dignity during the darkest time of my life. And because of that, I also was able to keep my dream of buying my own home in California.

"I already had neurological damage so it was devastating," she says. "Plus all my belongings were contaminated and had to be replaced." Nancy lived in a local hotel while seeking a settlement from the property owner.

Through these years, she tried to save as much as possible from her monthly disability check. "I wanted my children to have an inheritance," Nancy says. Eventually, her children persuaded her that health and a home were more important.

Her savings, boosted by a gift from her longtime boyfriend, gave her enough for a down-payment. Her real estate knowledge gave her the insight to see a newly listed property as undervalued. With a well-researched bid, Nancy bought the house in February.

"When I first came to New Beginnings Center, I felt like an egg cracked on a sidewalk, completely vulnerable," she says. "Thanks to Homeward Bound, I was able to maintain my dignity during the darkest time of my life. And because of that, I also was able to keep my dream of buying my own home in California."

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“It’s completely different than what they’re used to. When it’s dark, it’s really pitch black.”

San Francisco.

He offers trips to children at Fireside Apartments in Mill Valley, or dived into a costume box on a wet afternoon. For dozens of children each week, however, the Beach House provides a positive impact on even those whose transitions happen so quickly that they only come once.

“Kids grow through adventure and the people that they share adventures with,” he says.

After six months on the job, Justin hopes to expand the program to include parents occasionally along with their children. “They’re the ones who ultimately will increase access for their kids and they can benefit too,” he says.

Most children attend multiple times, but Justin hopes to have a positive impact on even those whose transitions happen so quickly that they only come once.

He offers trips to children at Fireside Apartments in Mill Valley, where Homeward Bound coordinates services for residents in partnership with Eden Housing. In total, the Beach House sees 40 kids per week aged 5 to 17 from agencies in Marin and San Francisco.

It’s completely different than what they’re used to. When it’s dark, it’s really pitch black out there and that’s new,” Justin says. “Some are afraid to even get their shoes dirty.”

Weekday trips after school include dinner that he cooks at the house, while weekend trips offer lunch. There’s always a snack and he’s been known to make hot chocolate on rainy days. Most children attend multiple times, but Justin hopes to have a positive impact on even those whose transitions happen so quickly that they only come once.

“They’re the ones who ultimately will increase access for their kids and they can benefit too,” he says.

He also hosts seniors from Fireside Apartments and wants to offer more for older age groups. Research shows being out-doors produces feelings of wellbeing, lowers stress and boosts white blood cells — good for young and old alike.

“The kids come back energized and are always asking when the next trip is coming up,” says Micha Berman, program coordinator for Fireside Apartments. “It literally is a breath of fresh air.”

For dozens of children each week, however, the Beach House serves as a vibrant gateway to the outdoors, homey comforts and rainy day camaraderie.

The Beach House hosts three to five trips weekly for children living in homeless shelters or poorer communities who may never have played on the beach, climbed on logs in the woods or dived into a costume box on a wet afternoon. “It’s important because the label of being homeless becomes an identity in a lot of minds,” says Justin Gamm, the program director. “But people have a lot of common responses to nature and it’s a luxury to be out where there’s not so much judgment.”
Aaron A. Finds New Future in Supportive Housing

Though he grew up in Marin, Aaron A. often felt like an outcast. He spent time in juvenile hall, clashed often with his mother, and later stayed with his grandmother or couch-surfed with friends. Homelessness lasted 20 years. Since 2015, however, Aaron has been part of Housing At Last, a supportive housing program operated by Homeward Bound of Marin. Today, Aaron is working, housed and sketching daily to revive his longtime artistic interests.

“When I found out that I was chosen (for the program), I felt like a millionaire,” he says. “I cannot believe I finally have a car in the driveway and have a place to live and have people who want to hear my story. It’s amazing.”

His journey began after he put himself into a substance abuse recovery program and came to our year-round emergency shelter, Mill Street Center. Now he starts every day with an AA meeting and feels strong in his sobriety.

“Aaron has a wisdom and integrity that is admirable. He has a steadfast discipline towards his recovery and maintaining his housing in the community,” says Liz McCann, program coordinator for Housing At Last, which serves 26 adults around Marin.

“I’m so grateful to Homeward Bound for never making me feel like an outcast and for treating me with dignity and respect,” Aaron says. “I can look into the future. I feel positive these days.”

For weeks after moving into his Novato apartment, he says, he woke up from nightmares that his possessions had been stolen as he slept. When people offered him things for his new home, he declined, in keeping with his habit of holding only a few necessities that he could carry.

Sobriety “is a never-ending story,” Aaron says, but his daily meetings are a “spiritual breakfast” that keeps him on track. The journey to stability has been hard work. “I’ve felt like a piece of crap that grew up around all this beauty,” says Aaron, who attended San Rafael High School. During his struggle to stay sober, he camped with an AA meeting and feels strong in his sobriety.

“I was afraid to go in there. Usually you’re treated fairly poorly as a homeless person. Being treated like a real person – that means the world,” he says. When he arrived at Mill Street Center, the staff helped him put aside fears and look forward. “I was afraid to go in there. Usually you’re treated fairly poorly as a homeless person. Being treated like a real person – that means the world,” he says. Aaron shares his apartment with a roommate, also part of Housing At Last, and he works as an in-home caregiver. Always interested in art, Aaron hopes to revive his airbrush painting for murals or other projects.

“It’s awesome to have a place called Homeward Bound,” Aaron adds. “The name itself is perfect: you’re on a journey and you’ll be home soon.”

Local Priorities Shift to Housing First

Several initiatives across Marin have brought a “housing first” perspective to the forefront in solving homelessness.

More than 300 leaders and service providers gathered April 7 at the Marin Civic Center in a workshop featuring Iain de Jong, a national expert on “housing first” strategies.

“We need to focus on housing as the linchpin to end chronic homelessness,” Marin County Supervisor Damon Connolly said at the meeting. Stable housing lets each individual start addressing their own unique set of related challenges, he said.

Homeward Bound of Marin began a “housing first” program in 2015 called Housing At Last, which serves 26 adults who have been chronically homeless. A sister program called Family Place serves 10 chronically homeless families.

With funds from the federal Department of Housing and Urban Development, Homeward Bound leases apartments around the county for residents who receive support services from a dedicated staff member.

In a broader effort, Deputy Director Paul Fordham has joined the 2017 Built for Zero collaborative, a national program that brings together leaders from various communities to share strategies for reducing chronic and veteran homelessness.

The collaborative will meet four times this year to learn tools to assess the issue in their communities, engage local leaders, set measurable goals and build an ongoing action plan to bring the number of people experiencing chronic homelessness to zero.

Built for Zero already has involved more than 50 communities nationwide. Besides Homeward Bound, representatives in Marin come from the County of Marin, the City of San Rafael, the Marin Housing Authority, Ritter Center, and the St. Vincent de Paul Society.

“It’s inspiring to hear strategies that have worked in other communities and to learn from their experiences,” Paul says. For example, Homeward Bound is looking closely at tools employed in Riverside County, which reduced veteran homelessness to zero in the past two years.

“We look forward to bringing these proven strategies to Marin County to address the critical issue of homelessness and ensure that the most vulnerable people in our community are housed,” he says.

Volunteer Spotlight – 2017 Awards Honor Gifts of Service

Every year, more than 1,000 volunteers give to our programs. We’re deeply grateful to everyone who joins our work on behalf of the community.

At a recent Volunteer Appreciation Party, we honored a few people who have made an impact:

**Green Thumb Award:** Kristine Cook and Taylor Delbex

A dynamic duo of volunteers in the gardens at Warner Creek Senior Housing.

**Jean Taylor Award:** Marion Weinreb

A dedicated volunteer and member of Homeward Bound’s Board of Directors.

**Extra Mile Award:** Christopher deLellis

A compassionate chaplain at Warner Creek Senior Housing and a lunch server at New Beginnings Center.

**Nourishing Hands Award:** Carole Eade

A friendly face for staff and residents alike as a volunteer in the New Beginnings Center kitchen.

**Legacy Award:** Michelle Wall

A talented stylist offering haircuts every month for residents in several programs.

**Emerging Star Award:** Stan Burford

A cheerful helper with ongoing attention to follow-through and detail in assembling furniture on a tight schedule at Oma Village.

**Volunteer Coordinator Award:** Stone Soup Marin

A well-organized group that coordinates a community team to cook a monthly meal for Mill Street Center.

**Next Generation Award:** Students of San Domenico School

A compassionate student body that makes meals, staffs a food pantry, decorates for holidays, works in our gardens and brings smiles with love to our residents.
Our newest social enterprise — producing Wagster Treats all-natural dog biscuits — became the nexus for a pilot project with students at Marin Country Day School. Fifth-graders at the school spent one day per month this year studying entrepreneurship through the lens of Wagster Treats, helping us in the process by pumping out new ideas and perspectives for marketing and sales.

Deputy Director Paul Fordham and teacher Kyle Redford conceived the plan, which included lessons in business math and cost analysis as well as actually working in the kitchen. Her class also used Wagster Treats to support a project on Kiva, a micro-lending platform to invest online with entrepreneurs in developing countries. Some students raised money for Kiva by selling Wagster Treats rather than via bake sale or lemonade stand – $4 from each sale went to their fund.

Look for some of their fresh ideas as Wagster Treats keeps growing. You can find our product in local pet boutiques, grocers and Pet Food Express. Visit online at wagstertreats.com to see our video and a full list of vendors.

“Our partnership with Homeward Bound has been a dream for our school,” says Kyle, who makes service learning part of her class every year. “Being able to educate our students about a community organization that is addressing a complex problem like homelessness with extraordinary creativity and compassion offers us all hope and inspiration. We can’t think of a richer lesson in social enterprise.” — Kyle Redford

CLASSROOM LESSONS

LESSON 1
WHAT IS A SOCIAL ENTERPRISE?
Students learned about homelessness in Marin and how sales of Wagster Treats support Homeward Bound’s mission to offer housing, training and hope for homeless families and individuals. To get involved, they took samples for taste-testing with their furry friends.

“We participated in a survey that had us testing the three types of treats with our family and friends’ pets. Based on the results we had to figure out the percentages of dogs who preferred each flavor.” – Gus P.

LESSON 2
WHAT’S THE COST OF MAKING AND SELLING TREATS?
The class put the various expenses of producing Wagster Treats up for review, figuring the cost of labor, ingredients, packaging and other factors to create a 6-ounce bag.

Students also looked at how various sales channels affect the revenue with different prices for Wagster Treats sold to distributors, retailers, online customers or nonprofit fundraising groups.

“Before this lesson, I had never thought about how products were priced or about all the decisions that go into trying to make the most money. You don’t want to price them so high no one will buy them or so low that they do not earn enough. You want to have just the right price.” – Gus F.

“When I sold Wagster Treats, I got nervous. Walking up to people and asking them to buy something is not exactly easy. Some people are rude, some people are interested right away, and others need more convincing. At first, I was kind of hesitant and my approach was dull. As I kept pitching to more people, I gained more experience on the best ways to approach people and what customers want to know.” – Dylan

WAGSTER TREATS
POPULARITY OF WAGSTER FLAVORS

<table>
<thead>
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<th>Flavor</th>
<th>Percentage</th>
</tr>
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<tbody>
<tr>
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<tr>
<td>Apple &amp; Toasted Almond</td>
<td>25%</td>
</tr>
<tr>
<td>Banana &amp; Toasted Coconut</td>
<td>29%</td>
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</table>

WAGSTER EXPENSES

<table>
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<tr>
<th>Category</th>
<th>Percentage</th>
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</thead>
<tbody>
<tr>
<td>Labor &amp; Benefits</td>
<td>50%</td>
</tr>
<tr>
<td>Packaging</td>
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</tr>
<tr>
<td>Ingredients</td>
<td>11%</td>
</tr>
<tr>
<td>Sales, Marketing, Admin.</td>
<td>18%</td>
</tr>
</tbody>
</table>

Wagster Treats Are Pawsome!

Feed Me, Feed Hope!

These Are Doggone Good!
SHARE BUSINESS IN CLASSROOM

LESSON 3
HOW DO YOU MAKE WAGSTER TREATS?
Our commercial kitchen in Novato hosted 60 students for hands-on learning in producing Wagster Treats. They helped to mix ingredients, run the extruder machine, label bags, weigh the product, then package and seal a bag of Wagster Treats. They also talked with our bakers, who have moved from being homeless to full-time employment making and packing Wagster Treats.

“We got to see where they make them and who makes them. We even got to make them ourselves. Wagster Treats are made with such safe ingredients that we got to eat them at the end – they were delicious!” – Bryce

“We mixed bananas, oats, flax meal, shredded coconut, coconut oil and a spice blend and put our mixture into a machine that shaped little dog bones. We put them in the oven. Then we got to put the Nutrition Facts and Wagster Treats logo stickers on the bags. We also got to weigh out the treats to fill the bags. After doing all that, I already felt more intelligent about marketing and business, so I’m sure the employees learn new things every day.” – Viva

LESSON 4
HOW CAN WAGSTER TREATS CAPTURE ATTENTION?
Students talked about familiar slogans and brands, then turned their imagination to putting new words in the mouths of our four-legged promoters. Their creative writing and marketing ideas will be integrated into social media plans for Wagster Treats.

“I never really thought about all the decisions behind selling a product like dog treats. I never realized how important the slogans are. Now I realized the really important, very successful companies all have slogans. The marketing challenge is to make people be loyal to your brand.” – Gus F.
**IMPACT OF PROGRAMS**

**MENTAL HEALTH**
94% of residents maintained housing last year

**TRANSITION TO WELLNESS**
$2.7 million saved last year in avoidable hospital stays

**ADULT SERVICES**
90% of residents last year maintained or increased income

**FAMILY SERVICES**
84% of residents last year left for a housing opportunity

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**HOMEWARD BOUND PROGRAM MAP – 2017**

**Adult Services**
- **Fireside Apartments**
  Mill Valley
  Partnership with Eden Housing
  8 senior units (8 beds)
- **Fourth Street Center**
  San Rafael
  20 rooms (30 beds)
- **Next Key Apartments**
  Novato
  25 studio units (25 beds)
- **New Beginnings Center**
  Novato
  80 beds (including 16 beds for veterans)
- **Transition to Wellness**
  Novato
  3 studio units (6 medical respite beds)
- **Mill Street Center**
  San Rafael
  55 beds

**Family Services**
- **Oma Village**
  Novato
  14 houses (31 beds)
- **Family Place**
  Multiple Locations
  10 houses (40 beds)
- **San Clemente Family Homes**
  Corte Madera
  Partnership with EAH Housing
  4 houses (13 beds)
- **Next Key Apartments**
  Novato
  4 studio units (8 beds)
- **Meadow Park**
  Novato
  Partnership with EAH Housing
  6 houses (15 beds)
- **Family Center**
  San Rafael
  9 rooms (25 beds)

**Mental Health Services**
- **Palm Court**
  Multiple Locations
  26 beds
- **Carmel Program**
  San Rafael
  26 rooms (26 beds)
- **Voyager Program**
  San Rafael
  5 rooms (10 beds)
- **Fresh Starts Culinary Academy**
  Offers intensive 10-week job-training program.
  Enrolls up to 80 students annually.

**Job-Training Programs**
- **Apprenticeships**
  Offers paid apprenticeships in Janitorial & Building Maintenance and Landscaping & Gardening.
SHoP FoR GooD WITH AMAzoN SMILE

If you’re shopping online for grads and Dads, use the portal at Smile.Amazon.com to place orders for almost anything while supporting Homeward Bound. Purchase through this charity portal for yourself, your office or send to others and a portion of your spending helps end homelessness in Marin County!

Visit Smile.Amazon.com and choose Homeward Bound from a list of charities.

YOUR GIFTS MAKE A DIFFERENCE

Help the future bloom for homeless families and individuals with a donation to our programs. Your gift can honor friends or family members while creating transformation for people we serve. Make a difference with a gift online, a gift of stock, or a check to Homeward Bound of Marin, 1385 N. Hamilton Parkway, Novato, CA 94949.

YOUR DOLLARS MAKE CHANGE!

CheF EVEnTS

JOIN US FOR THE MOST DELICIOUS EVENINGS IN MARIN! MEET THE PERSONALITIES OF THE LOCAL FOOD SCENE – ALL PROCEEDS SUPPORT OUR SHELTER, HOUSING AND JOB-TRAINING PROGRAMS WHILE GIVING HANDS-ON EXPERIENCE TO OUR CULINARY STUDENTS.

Gordon Drysdale – June 22
Gordon Drysdale, award-winning chef and restaurateur, shares the talents he perfected at Gordon’s House of Fine Eats in San Francisco in a menu based on his love of local products. The Mill Valley resident now is part of a Marin-based restaurant management group involved in creating new dining options for the North bay.

Stefano Masanti & V. Sattui Winery – July 27
Michelin-starred Chef Stefano Masanti partners with V. Sattui Winery to present a midsummer menu that melds Italian style with local abundance. We’ll offer suggested wine pairings for this special meal with the chef/owner of Il Cantinone in the Italian Alps.

Marc Dym & North Coast Brewing Co. – August 24
Enjoy a taste of Mendocino with Chef Marc Dym, who heads the acclaimed restaurant at Little River Inn. His spin on regional food will be paired with offerings from North Coast Brewing Co., maker of barrel-aged specialties like Old Rasputin.

Check with us online at bit.ly/FSchefevents for menu details and more additions to our calendar.

YOUR DOLLARS MAKE CHANGE!

Chef Events: The most delicious nights in town happen at Fresh Starts Chef Events, our monthly series of celebrity chef evenings. Learn from a culinary star, celebrate Bay Area talent and enjoy a tasty meal.

Call 415-382-3363 x243 or book online at bit.ly/FSchefevents

Wagster Treats: The “life-changing” dog biscuits made in our kitchen offer three tasty flavors free of soy, wheat and corn. They’re baked in small batches by people moving out of homelessness and changing their lives with employment skills for a sustainable future.

Find us in local stores or buy online at wagstertreats.com

The Key Room

The Key Room: Book now to hold your next event in The Key Room! Our full-service venue with on-site catering offers a modern, flexible space with delicious food by our professional chefs plus students and graduates of Fresh Starts Culinary Academy. Call our event coordinator, Viki Card, at 415-382-3363 x214 or visit online at thekeyroom.com
Thank you to:

Businesses and Organizations:
- Stone Soup Marin for donating a monthly meal to Mill Street Center.
- Marin Independent Journal for ongoing support and guidance with beehives at New Beginnings Center.
- The Republic of Tea for donating tea for chef events as well as volunteering in the garden and packaging Halo Truffles.
- The Pajama Program for donating pajamas for our residents.
- CommunityTyler for bringing holiday gifts in memory of Tyler Lovett.
- Seal Sisters for Good for holiday care packages for women.
- Employees at the AAA office in Mill Valley for holiday gifts for residents.
- The Smith-Bindeman family for serving Thanksgiving dinner once a year at New Beginnings Center.
- Jenna Lam for providing a Thanksgiving meal for Mill Street Center.
- The Diener family for providing a Thanksgiving meal to residents at Fourth Street Center.
- Leanne Bобор and family for providing meals for our residents.
- Christa Lopez and family, John Lucay and family, the Seeman/Hernandez family, Jessica Powell, Judy Bresnahan, Andrea Shrubbery, Robert Bradford, Betty Pepety, and Amanda Habib for holiday gifts.
- Graham, Jennifer and Edie Guest for providing reading classes to all programs.
- Brandi Patterson for help with Waget Treats.
- The Growing Project for installing a new brick garden path, assembling furniture at Oma Village and helping with food preparation.
- Employees at PICO for assembling furniture for Oma Village.
- Joy Love Serve for ongoing support for residents at the Family Center and Fireside Apartments.
- The Key Room for helping with Wagster Treats.
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- Christa Lopez and family, John Lucay and family, the Seeman/Hernandez family, Jessica Powell, Judy Bresnahan, Andrea Shrubbery, Robert Bradford, Betty Pepety, and Amanda Habib for holiday gifts.
- Graham, Jennifer and Edie Guest for providing reading classes to all programs.
- Brandi Patterson for help with Waget Treats.
- The Smith-Bindeman family for serving Thanksgiving dinner once a year at New Beginnings Center.
- Jenna Lam for providing a Thanksgiving meal for Mill Street Center.
- The Diener family for providing a Thanksgiving meal to residents at Fourth Street Center.
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